

Online services connecting credit insurance.



WHAT IS EH API?

EH API* enables Euler Hermes credit insurance solutions to be integrated into your company's systems and automated processes.



EH API ADAPTS TO FIT YOUR COMPANY'S SPECIFIC NEEDS

It is designed for companies that manage hundreds of credit limits as part of their business operations. EH API complements your credit insurance policy** and makes it easier and faster for your business to receive our support for your credit management activities.





FH API*

Integrated processes with automated and secure data transfer.***





HOW DOES EH API HELP YOUR BUSINESS SUCCEED?

With EH API, your business receives real-time information from Euler Hermes directly within your credit management system. It provides your company automatic access to our knowledge, which you can use to make important credit decisions about your customers. By using EH API, all of your core exchanges with Euler Hermes can be streamlined and managed right from your credit management system. You will noticeably reduce the time and effort of manually entering information.

SIMPLIFICATION

Simplify and automate your credit management processes

EH API enables you to automate the standard requests and interactions you have with Euler Hermes within one unique tool:

your IT system. This saves time as well as manual effort and allows you to focus on growing your business.

ACCURACY

Receive important credit information in real time

Once Euler Hermes has new information about one of your customers or prospects, it is automatically integrated into your credit management system thereby increasing the accuracy of your analysis.

SPEED

Provide quicker responses to your customers

EH API gives you the information you need to immediately react to customer inquiries. This can lead to a valuable advantage, compared to your competitors who may rely

on more time-consuming credit management processes.

PROACTIVITY

Manage your company's risks proactively

EH API provides your risk managers with complete transparency and insight about your company's credit risks along with enhanced reporting and alerting capabilities.

^{*} Application Programming Interface

^{**} Without changing nor overriding the terms and conditions of your policy

^{***} Requires IT-development



BENEFIT TO CUSTOMERS

The integration of EH API has been pivotal in improving our customer's trade credit insurance management, reducing the effort and time spent. Before the integration of our APIs, they had to create the customer in their ERP system, search for the new customer in our online platform, request a credit limit, monitor it and feed the information back into the ERP system for local teams to then process accordingly. After the integration this was all possible within their ERP system without switching systems. An additional benefit is the reduced error-proneness, as the systems communicate directly.

MANAGE YOUR CREDIT INSURANCE POLICY FROM YOUR OWN SYSTEM



WHAT IS THE EH API IMPLEMENTATION PROCESS?

EH API can be implemented with your company's credit management system whether your company uses its own proprietary system or any another provider, such as SAP®, Oracle®, or Microsoft®. The implementation process should be started from our developer portal - developers.eulerhermes.com/.

We have a well-trained, knowledgeable team that can answer all your questions and help you ensuring a smooth implementation. After the implementation of EH API, your Euler Hermes consultant will continue to provide you with dedicated support.

HIGH LEVEL OF SECURITY

EH API is a JSON-based REST API and uses OAuth2 protocol to establish a direct and secure link between your IT system and Euler Hermes.

All of your information is optimally encrypted using Transport Secure Layer (TLS) technology. Forgery-proof authentication with EH API is another guarantee that data exchange only takes place with Euler Hermes.

YOU CAN SET UP AUTOMATIC PRECONFIGURED REPORTS TO SUPPORT THE MANAGEMENT AND STEERING OF YOUR GLOBAL RISK PORTFOLIO SUCH AS:

- Report of expired time limits
- Report on new and increased credit limit request
- · Report on credit insured

YOU CAN ALSO SET UP ALERTS SUCH AS:

- Actual outstanding invoices are exceeding the Euler Hermes cover
- New credit limit requests to be made
- Actual outstanding invoices are lower than the Euler Hermes cover

Depending on your business and the requirements of your organisation, we will offer advice on which alerts should be automated and how often limit requests should be made.

CONFIDENCE IN TOMORROW

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