

Euler Hermes Danmark

GET STARTED WITH EOLIS SIMPLICITY



A company of **Allianz** 

 EULER HERMES

1. First time you log on

First time you log on EOLIS, you will need the password provided to you along your unique 8 digit user ID.

Upon logging in, you will be asked to create your own custom password. Your password need to contain the following elements:

- Must be at least 8 characters.
- Must be a combination of uppercase (A-Z) and lowercase (a-z) letters and numbers (0-9).
- It must not consist of your first and last name.
- It must be different from the previous password.

For additional protection, your password in only valid for 90 days - you will automatically be prompted to change at that time.

Once you have changed your password, you will enter EOLIS. Remember to read the text in the message box that appears.

It is important that you subsequently go to the top and select **Edit my personal information** and fill in the fields. Note that in the **Surname** field you MUST write in capital letters.

The screenshot shows the EOLIS user interface. At the top, there is a navigation bar with tabs for 'Credit Services', 'Overdue Management', 'Information Services', and 'Policy Administration'. A 'Quick menu' icon is on the right. Below the navigation bar, a welcome message reads: 'Welcome to EOLIS, Test1 Testese' followed by a red-bordered button labeled '[Edit my personal information]'. Below this, it says 'You last signed into Eolis on 12 August 2020, 16:56:36' and 'Your password will expire on 04/11/2020. [Change password]'. To the right, there are links for 'Company Search' and 'Select a policy'. A red text notification states 'Testfirma 1 KOB - Insured credit information n° : 013453'. The main content area is divided into four sections: 'My bookmarks' (with an 'Edit' button) containing links for 'Payment incident', 'Overdue declaration', and 'Credit Limits - Cancel request/credit limit'; 'Notice board' (with an 'Edit' button) containing 'No active messages'; 'Useful links' (with an 'Edit' button) containing 'FAQ', 'CVR', and 'News from Euler Hermes Denmark, filial af Euler Hermes Europe SA, Beldien'; and 'My policy list' (with an 'Edit' button) containing 'Click on the Edit button to add a policy to the list' and two policy entries: '013655.CAP - Testfirma 1' and '013453 - Testfirma 1'.

Notice!

Remember to allow pop-ups before you logon to EOLIS.

2. Apply for cover on a new debtor

Click on "Credit Services".

EOLIS Credit Services Overdue Management Information Services Policy Administration Quick menu

Welcome » Credit Services » Credit Limits » Request

Company Search Select a policy

Company Identification Testfirma 1 KOB - Insured credit information n° : 013453

* mandatory

Select a country : DENMARK

Select only one of the radio button options shown below.

Search by identifier

* Euler ID : OR * Identifier : CVR (Denmark) Help on identifier

Search Criteria ?

Company/Business Name:

Street Number : Street Name :

Post/Zip Code : Town :

Search by phone number ?

Phone number :

* mandatory

Continue Clear

Fill in the search fields and press "Continue"

Select the correct debtor from the result list by clicking on the Company/Business Name.

Euler Hermes - Windows Internet Explorer

EOLIS Credit Services Overdue Management Information Services Policy Administration Quick menu

UATM 02 Credit Limits Grade Company Search

Welcome » Credit Services » Grade » Request

Select a policy

Company search results

Identifier	Euler ID	Company/Business Name	Address
[blurred]	004	Abc T	Itg
[blurred]	008	Abc	Slic
[blurred]	010	Abc E	Pc
[blurred]	004	A/E	Gam

4 records found. Page 1/1

Download options: CSV Excel

Select a company by clicking on the company name.

Not found New Search

If the correct debtor is not on the list, click on "Not found" at the bottom.

EOLIS	Credit Services	Overdue Management	Information Services	Policy Administration	Quick menu
	Credit Limits	Grade	Company Search		

[Welcome](#) > [Credit Services](#) > [Credit Limits](#) > Request

[Select a policy](#)

Testfirma 1 KOB - Insured credit information n° : 013453

No companies could be found for the search criteria entered. However, you can still log your request by clicking Continue. A search will be carried out using the information entered and an answer will be communicated to you as soon as possible. Otherwise you can click New Search to refine your search criteria.

[Continue](#) [Back](#) [New Search](#)

Click on "Continue".

Fill in all the information you have about the debtor - fields marked with * are mandatory. Click on "Continue" and your request will be sent to us.

EOLIS	Credit Services	Overdue Management	Information Services	Policy Administration	Quick menu
	Credit Limits	Grade	Company Search		

[Welcome](#) > [Credit Services](#) > [Credit Limits](#) > Request

[Select a policy](#)

Testfirma 1 KOB - Insured credit information n° : 013453

Additional information

* The field "Town" or the field "Post Code" has to be filled

Company/Business Name : Bygma A/S
 Country of Buyer : DENMARK
 National ID : CVR (Denmark) (i.e. Full names of the proprietor(s) or partners, or an alternative trading name for the buyer)

Additional Name 1 :
 Additional Name 2 :
 Street Number :
 Street Name :
 Additional Line :
 * Town :
 * Post Code :
 Phone Number :

* The field "Town" or the field "Post Code" has to be filled

[Continue](#) [New Search](#)

Enter your reference number (optional) and press "Continue".

Euler Hermes - Windows Internet Explorer

EOS
UATHM 02

Credit Services | Overdue Management | Information Services | Policy Administration | Quick menu

Company Search
Select a policy

Welcome > Credit Services > Grade > Request

Buyer Details

TVADK: 27 Euler ID: 00 Type of Company: Sole trader
Buyer Name: Abc
Registered office: Isg
SIC Activity: Sec

If the details above are not for the required buyer, click here to select the correct buyer.

Grade request

You have requested grade with monitoring on the above buyer.

Your customer reference: 12345

Back Continue

If the information is correct then press "Confirm".

Euler Hermes - Windows Internet Explorer

EOS
UATHM 02

Credit Services | Overdue Management | Information Services | Policy Administration | Quick menu

Company Search
Select a policy

Welcome > Credit Services > Grade > Request

Buyer Details

TVADK: 27 Euler ID: 004 Type of Company: Sole trader
Buyer Name: Abc
Registered office: Isg
SIC Activity: Sec

If the details above are not for the required buyer, click here to select the correct buyer.

Grade confirmation

Request: Grade with monitoring

Your customer reference: 12345

If the information above is correct, please click on the 'Confirm' button.
Otherwise, click on the 'Modify' button to change your request.

Modify Confirm

Customer card | EOS assistance | Help | Quick reference guide | Disconnection

The result of the request is shown.

The result can either be the valid grade for the buyer or your request will be handled by an underwriter, like below.

The screenshot shows the Euler Hermes web application interface. The top navigation bar includes 'Credit Services', 'Overdue Management', 'Information Services', and 'Policy Administration'. The 'Credit Services' menu is expanded, showing 'Credit Limits' and 'Grade'. The 'Grade' sub-menu is selected, and the 'Request' option is highlighted. The main content area displays 'Buyer Details' and 'Grade response'.

Buyer Details

TVADK: 27	Euler ID: 00	Type of Company: Sole trader
Buyer Name: Abc		
Registered office: Isg		
SIC Activity: Secre		

Grade response

Response date: 08/05/2013

Request: Grade with monitoring
Your customer reference: 12345

Grade: Request in progress, awaiting information.

At the bottom, there are links for 'Another request', 'Grade history', and 'Print'.

For viewing buyers with monitoring - use menu "Credit Services", Sub menu "Grade" and choose "View list".

The screenshot shows the Euler Hermes web application interface. The top navigation bar includes 'Credit Services', 'Overdue Management', 'Information Services', and 'Policy Administration'. The 'Credit Services' menu is expanded, showing 'Credit Limits' and 'Grade'. The 'Grade' sub-menu is selected, and the 'View list' option is highlighted. The main content area displays 'Company identification'.

Company identification

* mandatory

Select a country: DENMARK

Select only one of the radio button options shown below.

Search by identifier

* Euler ID: OR * Identifier: CVR (Denmark) [Help on identifier](#)

Search Criteria

Company/Business Name:

Street Number: Street Name:

Post/Zip Code: Town:

Search by phone number

Phone number:

* mandatory

Continue Clear

Customer card EOLIS assistance ? Help Quick reference guide Disconnection

Enter your selection criteria for the list or use the default criterias and press "View".

Euler Hermes - Windows Internet Explorer

EO LIS UATHM 02

Credit Services | Overdue Management | Information Services | Policy Administration

Quick menu

Company Search

Select a policy

Selection criteria

Grade enquiry

Buyer: All
 Buyer name
 Euler ID
 Customer reference:

Type of response: Grade with monitoring

Status: All

Country: All

Decision date: From To (dd/mm/yyyy)

Sort by: Response date descending

View

If you want to see details of the grade decision for a specific buyer, click on the Company Name of the buyer.

Euler Hermes - Windows Internet Explorer

EO LIS UATHM 02

Credit Services | Overdue Management | Information Services | Policy Administration

Quick menu

Company Search

Select a policy

List of grade requests

Identifier	Euler ID	Company name	Country	Reference	Grade	Status	Buyer status	Cancel
33	89	Abc	Denmark	123456	08	answered	Active	Cancel
25	40	ABC	Denmark	TEST CP	08	answered	Active	Cancel
27	40	Abc	Denmark	12345		In Progress	Active	Cancel
13	87	A B C	Denmark	123456		In Progress	Active	Cancel

4 records found.

Page 1/1

Download options:

NB : Click on the 'Company name' to view the 'GI-GR Details'.
 To cancel a 'grade monitoring' on a buyer, click on the corresponding 'Cancel' button.
 * : the grade is under examination
 Reason for buyer status closed is displayed in tooltip on mouse over on the buyer status

New search

You can also see decision history for a specific buyer by pressing "History".

The screenshot shows the Euler Hermes OLIS interface in a Windows Internet Explorer browser. The navigation bar includes 'Credit Services', 'Overdue Management', 'Information Services', and 'Policy Administration'. The current page is 'Credit Services > Grade > View list'. The 'Buyer Details' section displays: TVADK: 337, Euler ID: 009, Type of Company: APS, Buyer Name: Abc, Registered office, and SIC Activity: Oth spec constructn. The 'Grade Details' section shows: Grade: 08, Response date: 09/04/2013, Status: answered, and Your customer reference: 123456. At the bottom, there are buttons for 'Back', 'Print', and 'History'.

If several decisions exist for the buyer, then the Policy response date and response grade is shown for each decision.

The screenshot shows the Euler Hermes OLIS interface in a Windows Internet Explorer browser. The navigation bar is the same as in the previous screenshot. The current page is 'Credit Services > Grade > View list'. The 'Buyer Details' section is the same as in the previous screenshot. The 'Grade monitoring history' section displays a table with the following data:

Response date	Grade
09/04/2013	08

Below the table, it says '1 record found.' and 'Download options: CSV | Excel'. At the bottom, there is a 'Back' button.

You can also see a chart of the current grade statistics for all your buyers by pressing "Chart".

The screenshot shows the Euler Hermes web application interface. At the top, there is a navigation bar with tabs for 'Credit Services', 'Overdue Management', 'Information Services', and 'Policy Administration'. The 'Credit Services' tab is active, and the 'Grade' sub-tab is selected. Below the navigation bar, there is a 'List of grade requests' table with the following data:

Identifier	Euler ID	Company name	Country	Reference	Grade	Status	Buyer status	Cancel
33	99	Abc	Denmark	123456	09	answered	Active	Cancel
25	40	ABC	Denmark	TEST_CP	09	answered	Active	Cancel
27	40	Abc	Denmark	12345		In Progress	Active	Cancel
12	87	A B C	Denmark	123456		In Progress	Active	Cancel

Below the table, it indicates '4 records found.' and 'Page 1/1'. There are download options for 'CSV' and 'Excel'. A note below the table reads: 'NB : Click on the 'Company name' to view the 'GI-GR Details'. To cancel a 'grade monitoring' on a buyer, click on the corresponding 'Cancel' button. *: the grade is under examination Reason for buyer status closed is displayed in tooltip on mouse over on the buyer status'. At the bottom, there is a 'New search' button and a 'Chart' button.