10 REASONS WHY YOU SHOULD USE OUR COLLECTION SERVICES

Even the best credit management teams can't chase every debt successfully, so occasionally you need a trusted partner to help collect money owed to you. Whether your debt is covered under your Policy or not, you can arrange for us to do the collection for you. Why should you use our collection services? Here are just a handful of reasons:

PRACTICAL EXPERIENCE

In 2018 alone, we collected £45 million on behalf of our UK and Irish clients.

2 GLOBAL OPERATIONS

We have expertise covering local regulations and practices in scores of countries. Globally, we collected more than 250,000 payments in 130 countries.

PROFESSIONALISM AND COMMUNICATION

We are skilled in collecting payments and we focus closely on each case, keeping you informed every step of the way. Our people are friendly and strive to make your experience as smooth as possible.

4 таст

We are mindful of trade relationships and seek to protect the goodwill between you and your clients where possible.

5 SPEED

We act quickly and have a large number of tools at our disposal to research companies and uncover reasons for non-payment.

REDUCED COST OF ACTION

Commission and legal fees will be **indemnified** in proportion to our liability (under most policy types), reducing potential costs to a minimum.



.

Check our <u>collection</u> <u>complexity reports</u> per country to find out how debt collection works in 50 key markets.



2



We have trusted legal partners who are ready to act if a case moves to legal action.

CUSTOMER SERVICE

We aim to provide the best customer service in our market. To ensure high standards, we run a range of internal metrics to monitor response times and satisfaction rates.

LESS ADMIN

Using our collection services means you don't have to give us regular updates on your overdue debts.

LOWER PREMIUMS

If we collect your debts, it avoids claims which helps us keep your premium rate as low as possible.

> Any questions? **IRELAND 01 525 5555** customerline@eulerhermes.com





This guide is merely for guidance and should be read in conjunction with the Policy documents issued to you. It does not constitute or form part of the terms and conditions on which Euler Hermes would insure you ("Policy T&Cs"). This guide is not legally binding and does not amend, change or override in any way the Policy T&Cs. Capitalised terms indicate that there is a full definition of this word or phrase in the Policy T&Cs. The Policy T&Cs alone govern the relationship between the respective parties and if there is any conflict between this guide and the Policy T&Cs will prevail and determine rights, duties and obligations of the parties under your Policy with Euler Hermes. This guide may be subject to change at any time and at our sole discretion.