

# Understanding your invoices

Over the course of working with us, you will receive different types of invoices. This explains some of the wording and methodology we use for the main three invoices we send: Insurance premium, Credit intelligence and Collection. Depending on your Policy or the services you use, you might receive other invoices. If you have any questions, please call Customer Line using the details at this end of this guide.



#### Insurance premium invoice

Apportioned by Turnover Estimates

Based on your estimate insurable turnover for this period, this is the premium to pay.

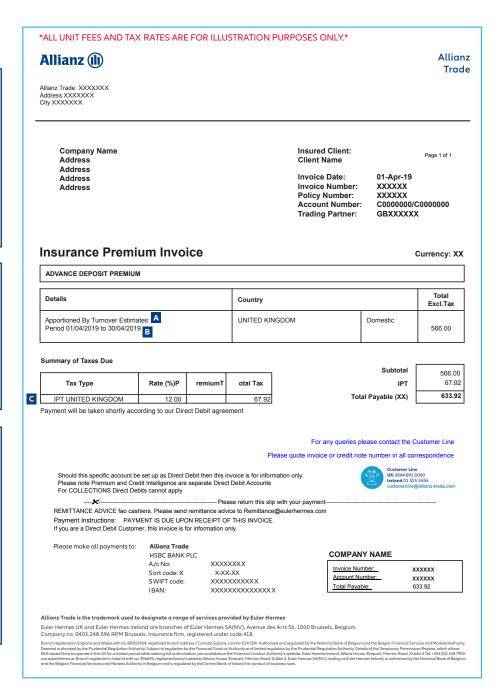
This is a monthly invoice for April and the premium amount is one twelfth of the annual figure.

Period Covered by Invoice
Which could be quarterly or up-front.

Invoices will always state the period covered. The frequency of premium payment is detailed in your Policy Schedule.

C

IPT stands for Insurance Premium Tax, which is payable on all or part of your premium in accordance with local tax regulations. In the UK, it is set at 12% for domestic turnover. For more information on IPT, read our guide How to fill out your Turnover Declaration and go to "What information should I include?" > "How the figures break down".





#### Credit intelligence invoice

**Trading Partner** 

This is a code for our own reference corresponding to our company you're trading with: Euler Hermes

**Limit Application Fees** A customer's country will fall into either Band A or Band B.

> Credit limits applied for in Band A countries are charged at 27.27 per application.

Band B applications are charged at 78.72.

**Limit Monitoring Fees** The fee for monitoring is 27.27 divided by 12 for Band A and 78.72 divided by 12 for Band B.

No. Trans It refers to the number of applications, or number of limits that we are monitoring that month.

\*ALL UNIT FEES AND TAX RATES ARE FOR ILLUSTRATION PURPOSES ONLY.\*



Allianz Trade

Allianz Trade XXXXXXX Address XXXXXXX City XXXXXXX

> Company Name Address Address Address Address

Invoice Date: 15-Jan-19 Invoice Number: Invoice Period: XXXXXX 15-Jan-19 – 21-Jan-19

Account Number: C0000000/C0000000

A Trading Partner:

**GBXXXXXX** 

#### **Credit Intelligence Invoice**

Currency: XX

SERVICE	CHARGES					
SERVICE	Unit Fee	No. Trans	Total Excl.Tax	VAT at 20.00%		
Limit Application Fees B APPLICATION BAND B EOLIS Limit Monitoring Fees	78.72	1	78.72	15.74		
MONITORING BAND A MONITORING BAND B	2.27	50	113.63	22.73		

#### Amounts in Currency for VAT purposes only

Γ	Tax Type	Rate (%)	Total excl. Tax	Total Tax	Total incl. Tax (XX)	
Г	VAT	20.00	244.83	48.97	293.80	

Subtotal 244.83 VAT 48.97 293.80 Total Pavable (XX)

You can view and print a duplicate of this invoice via EOLIS. After log-in, select <Policy Administration>, <Invoices> and <View copy invoice>. To view the detailed transactions charged within this invoice, select <Policy Administration>, <Invoices> and <View invoice detail>.

Monitoring Fees
The Monitoring 'Unit Fee' values stated above are calculated as 1/12th of the annual monitoring fee values stated in Schedule of Fees for your policy. These Unit Fees are displayed to 2 decimal places, however the monthly monitoring fee totals (ex VAT) have been calculated as follows:
Monitoring Fees = (annual monitoring fee x number of positive limits endorsed at date of invoice) /12.
Where this invoice is issued in a currency other than Stelring the annual monitoring fee values have been converted into the appropriate currency (using the exchange rate mechanism quoted in your contract) prior to applying the fee calculation.

For any queries please contact the Customer Line Please quote invoice or credit note number in all correspondence

Should this specific account be set up as Direct Debit then this invoice is for information only. Please note Premium and Credit Intelligence are separate Direct Debit Accounts For COLLECTIONS Direct Debits cannot apply

----Please return this slip with your payment

REMITTANCE ADVICE fao cashiers. Please send remittance advice to Remittance@eulerhermes.com Payment Instructions: PAYMENT IS DUE UPON RECEIPT OF THIS INVOICE.

If you are a Direct Debit Customer, this invoice is for information only. The total payable shown will be charged to your bank account on or around the 12th of the month. COMPANY NAME

xxxxxxxx



Invoice Number: Total Payable:



Allianz Trade is the trademark used to designate a range of services provided by Euler Hermes

Euler Hermes UK and Euler Hermes Ireland are branches of Euler Hermes SA(NV), Avenue des Arts 56, 1000 Brussels, Belgium. Company no. 0403.248.596 RPM Brussels. Insurance firm, registered under code 418.

Branch registred in England and Wolfes with no. 88015404, registred branch address I Clanada Square, London E1450X. Authorised and regulated by the National Boak of Belgium and Deemed authorised by the Prudential Regulation Authority, Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority, Dealist Electronic Conduct Authority and limited regulation by the Prudential Regulation Authority, Dealist Electronic Conduct Authority between the National Regulation Authority, Dealist Conduct Authority between the National Regulation Authority Regulation Authority and Conduct Authority Regulation Regulation Place Authority Regulation Authority Regulation Regulation Place Authority Regulation Regulation Place Regulation Regulation

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#### **Collection invoice**

Α

Provision Collected Principal
This is money received by you
or us from your customer.
In this example, we charge
10% commission fee as per
your contract with us.

Indemnification Formula
Fee x Debt covered
percentage x Policy indemnity
percentage. Please refer to
our guide: <u>Understanding the</u>
indemnification of collection
and legal costs to know more.

Retained against previous claim payment
After you have been paid a claim, any Salvage we receive will be shared between you and us.

VAT

We have to charge VAT on collection service fees (20% in UK and 23% in Ireland). So, in this example, the initial commission fee before indemnification is 137.93 so we add 20% VAT which is 27.50. We are unable to indemnify the VAT.

Amount covered
This corresponds to the amount we will indemnify under your Policy - see point B above.

F Net to Pay

This is the difference between the Total (Subtotal 137.93 + VAT 27.50 = 165.52) and amounts covered by your Policy (124.13).

#### \*ALL UNIT FEES AND TAX RATES ARE FOR ILLUSTRATION PURPOSES ONLY.\*



Allianz Trade XXXXXXX Address XXXXXXX City XXXXXXX Allianz Trade

Company Name Address Address Address Invoice Date: Invoice Number: Account Number: Our Ref:

14-Jan-19 XXXXXX C0000000/C0000000 XXXXXX

Policy Number: XXXXXX

#### **Collections Invoice**

Currency: XX

Debtor				Details	Total Excl. Tax	VAT at 20.00%
Debtor Name	14-Jan-19	XX		A Provision Collected Principal 1379.25 GBP x 10.00% 137.93 x 100% x 90% (124.13) B	137.93	27.59
	1,149.38 C Retained against previous claim paym on claim number 296XXX		Retained against previous claim payment	0.00	0.00	

#### Amounts in Currency for VAT purposes only

Тах Туре	Rate (%)	Total excl. Tax	Total Tax	Total incl. Tax (XX)
VAT	20.00	137.93	27.59	165.52

 Subtotal
 137.93

 D VAT
 27.50

 XX
 165.52

Less amounts covered
by your policy
F Net to pay

(124.13)

For any queries please contact the Customer Line

be payable by any taxable person, or non-taxable legal person identified for oses, to whom the services referred to in Article 44 are supplied, if the services ed by a taxable person not established within the territory of the Member State. Customer Line
UK 0844 893 0000
Ireland 01 525 5555
customerline@allianz-trade.co

ATMENT IS DUE WITHIN / DAYS OF THE INVOICE

Please make all payments to: Allianz Trade

Invoice Number: XXXXXX
Account Number: XXXXXX
Total Payable 41.39



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#### Any questions?



Customer Line
UK 0844 893 0000
Ireland 01 525 5555
customerline@allianz-trade.com

This guide is merely for guidance and should be read in conjunction with the Policy documents issued to you. It does not constitute or form part of the terms and conditions on which Euler Hermes would insure you ("Policy T&Cs"). This guide is not legally binding and does not amend, change or override in any way the Policy T&Cs. Capitalised terms indicate that there is a full definition of this word or phrase in the Policy T&Cs. The Policy T&Cs alone govern the relationship between the respective parties and if there is any conflict between this guide and the Policy T&Cs, the Policy T&Cs will prevail and determine rights, duties and obligations of the parties under your Policy with Euler Hermes. This guide may be subject to change at any time and at our sole discretion.

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